## IN THE COURT OF COMMON PLEAS OF THE 37<sup>TH</sup> JUDICIAL DISTRICT OF PENNSYLVANIA FOREST/WARREN COUNTY BRANCH MISCELLANEOUS

IN RE: Americans with Disabilities : Policy : Misc. Dkt. <u>30</u> of 2014

### **ADMINISTRATIVE ORDER**

AND NOW, this 16th<sup>th</sup> day of June, 2014, the Court of Common Pleas of the 37<sup>th</sup>

Judicial District of Pennsylvania hereby adopts a policy providing for reasonable

accommodations for the public under Title II of the Americans with Disability Act. The

policy is attached hereto.

It is ORDERED that the District Court Administrator shall be appointed as the

ADA Coordinator.

Notice similar to the following shall be provided to all scheduled for a hearing or

having scheduled business before the Court:

### **AMERICAN WITH DISABILITIES ACT of 1990**

If you are disabled and require special accommodations, please notify the office 72 hours in advance of the date of your hearing/business by calling (814) \_\_\_\_\_

(number of specific court office)

IT IS ORDERED that this Administrative Order and attached Policy shall be

effective (30) days after publication thereof in the Pennsylvania Bulletin.

IT IS FURTHER ORDERED that the District Court Administrator shall:

(a) File one (1) certified copy hereof with the Administrative Office of the Pennsylvania Courts.

- (b) Distribute two (2) certified copies hereof and one (1) disk copy to the Legislative Reference Bureau for publication in the *Pennsylvania Bulletin*,
- (c) File one (1) copy with the Prothonotary/Clerk of Court of the 37<sup>th</sup> Judicial District. Said Administrative Order and policy shall be posted on the Court website of the 37<sup>th</sup> Judicial District of Pennsylvania and shall be available for public inspection and copying in the office of the Prothonotary/Clerk of Court.
- (d) Copies shall be provided to all Court and Court related offices of the 37<sup>th</sup> Judicial District of Pennsylvania and shall be available for public inspection and copying.

BY THE COURT

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Maureen A. Skerda, President Judge

### APPENDIX A

### AMERICANS WITH DISABILITIES ACT (TITLE II) POLICY

The Unified Judicial System of Pennsylvania (UJS) complies with Title II of the Americans with Disabilities Act (ADA) which provides that "no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity". 42 U.S.C.A. §12132. Pursuant to that requirement, if you are an individual with a disability who needs an accommodation in order to participate in any judicial proceeding or any other service, program, or activity of the UJS, you are entitled, at no cost to you, to the provision of certain assistance. The ADA does not require the Court of the 37<sup>th</sup> Judicial District to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

If you require an accommodation under the ADA, it is recommended that you make your request as soon as possible or at least three(3) business days before your scheduled participation in any court proceeding or UJS program or activity. All requests for accommodation, regardless of timeliness, will be given due consideration and if necessary, may require an interactive process between the requestor and the Office to determine the best course of action.

To request a reasonable accommodation, please complete the *Request for Reasonable Accommodation Form* (Appendix A) and return it to:

Court Administrator 204 Fourth Avenue Warren, PA 16365 Phone: (814) 728-3530 Fax: (814) 728-3452 Email: Icritzer@warren-county.net

If you need assistance completing this form, contact the ADA Coordinator. Complaints alleging violations of Title II under the ADA may be filed pursuant to the UJS Grievance Procedure with Court Administration located at the Judges' Chambers, 204 Fourth Avenue, Warren, PA 16365. A response will be sent to you after careful review of the facts.



### **APPENDIX A**

FOR USE BY JUDICIAL DISTRICTS ONLY

# UNIFIED JUDICIAL SYSTEM OF PENNSYLVANIA

AMERICANS WITH DISABILITES ACT ACCOMMODATION (ADA) (INCLUDES REQUEST FOR INTERPRET	TITLE II REQUEST FER FOR HEARING /SPE	FOR KESEASONABLE ACCOMMODATION FORM ECHIMPAIRED)
Client Information – Section A		
Name:	Phone:	
Address:	Email:	
	Mobile:	
Please check the box that most closely describes your status in this matter:	Witness	Attorney Victim Juror
Requestor Information (if different from above)	Bus, Phone/	
Name:		
Address:	Fax:	
Relationship to Client:	TTY:	
Accommodation		
Nature of the disability for which an accommodation is requested:		
Accommodation requested:		
Location of Proceeding	Proceeding Info	ormation (if known)
Magisterial District Court No.     District Judge Name:		
Criminal Division Civil Division Orphans' Court Division	1	
	Proceeding	Proceeding
Family Division Adult Juvenile	Proceeding	Time:
Specify Address:	Туре:	
AFTER COMPLETING THE FORM, PLEASE SEND TO: COUNTY ADACOUNTY	ORDINATOR	
I hereby certify that an Americans with Disabilities Act accommodati	on is required in	the above-captioned action on the date stated.
Signature:	Date:	
FOR OFFICIAL USE ONLY Service Provider Information - Section B A SERVICE REQUEST HAS BEEN MADE FOR THE CLIENT NAMED ABOVE.		
Service Provider Company:	_ Fax:	
Individual Interpreter Name:	Email:	
Bus. Phone/ Mobile:	Date to Provider:	
Court Official Verification – Section C Verifying official shall maintain a copy in the court's case file and pro	VIDE THE ORIGINAL	TO THE SERVICE PROVIDER FOR SUBMISSION WITH BILLING.
I hereby verify that the services were performed by the provider in the abo Start Date & Time:	ove-captioned acti End Date & Time:	
Court Official:	Signature:	
(Please print name) Title:	Date:	

### APPENDIX B

# Americans with Disabilities (Title II) Act Grievance Procedure

This grievance procedure is established for the prompt resolution of complaints alleging any violation of Title II of the Americans with Disabilities Act (ADA) in the provision of services, programs, or activities by the Unified Judicial System (UJS). If you require a reasonable accommodation to complete this form, or need this form in an alternate format, please contact:

Court Administrator, 204 Fourth Avenue, Warren, PA 16365 Phone: (814) 728-3530, Fax: (814) 728-3452 email: <u>lcritzer@warren-county.net</u>.

To file a complaint under the Grievance Procedure please take the following steps:

- Complete the complaint form and return to Court Administration. Alternative means of filing complaints will be made available for persons with disabilities upon request. The complaint should be submitted as soon as possible but no later than sixty (60) calendar days after the alleged violation.
- 2. Within fifteen (15) calendar days of receipt of the complaint, the ADA Coordinator or designated individual will investigate the complaint, including, meeting with the individual seeking an accommodation, either in person or via telephone, to discuss the complaint and the possible resolutions. Within fifteen (15) calendar days of the meeting, the ADA Coordinator or designated individual will respond in writing, and where appropriate, in a format accessible to the complainant, such as large print, Braille, or audio. The response will explain the position of the Court of the 37<sup>th</sup> Judicial District of Pennsylvania and offer options for substantive resolution of the complaint.
- 3. If the response to the complaint does not satisfactorily resolve the issue, the complainant may appeal the decision within fifteen(15) calendar days after receipt of the response to the President Judge of the 37<sup>th</sup> Judicial District of Pennsylvania. Within fifteen (15) calendar days after receipt of the appeal, the President Judge will meet with the complainant to discuss the complaint and possible resolutions. Within fifteen (15) calendar days after the meeting, the President Judge will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

This grievance procedure is informal. An individual's participation in this informal process is completely voluntary. Use of this grievance procedure is not a prerequisite to and does not preclude a complainant from pursuing other remedies available under law.

The UJS Policy on Non-Discrimination and Equal Employment Opportunity also encompasses disability-related issues and provides complaint procedures for UJS court users. Any employment-related disability discrimination complaints will be governed by the UJS Policy on Nondiscrimination and Equal Employment Opportunity.

Appendix A (Request for Reasonable Accommodation Form) and Appendix B (Grievance Form) are located at the Court website <u>www.warrenforestcourt.org</u>

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## **APPENDIX B**

# UNIFIED JUDICIAL SYSTEM OF PENNSYLVANIA

Americans with Disabilites Act (ADA) Title II Grievance Form		
	Grievant Information	
Grievant Name:	Home Phone (include area code):	
Address:	Business Phone (include area code):	
	Mobile Phone (include area code):	
Alte	rnative Contact Person (other than Grievant)	
Name:	Home Phone (include area code):	
Address:	Business Phone	
0 8	To Client:	
Date and Location of Alleged Violation (dd/mr	ice, Program or Facility Allegedly in Violation	
Date and Elocation of Aneged Violation (during	m	
Description of Alleged Violation and Requeste	d Remedy	
Has this case been filed with the Department of	Justice or other government agency or court?	
Has this case been filed with the Department of	Justice or other government agency or court?	
Has this case been filed with the Department of Yes No	Justice or other government agency or court?	
Yes No		
Yes No	<sup>7</sup> Justice or other government agency or court? <b>Yes" to the Previous Question, Complete the Follow</b>	ing
Yes No If You Answered "Y	es" to the Previous Question, Complete the Follow	
Yes No	Contact Person:	
Yes No If You Answered "Y Agency or Court:	Contact Person:	5
Yes No If You Answered "Y	Contact Person: Contact Person: Phone (include area code):	5
Yes No If You Answered "Y Agency or Court: Address:	Contact Person: Contact Person: Phone (include area code):	5
Yes No If You Answered "Y Agency or Court: Address:	Contact Person: Phone (include area code):	
Yes No If You Answered "Y Agency or Court: Address:	Contact Person: Phone (include area code):	
Yes No If You Answered "Y Agency or Court: Address:	Contact Person: Phone (include area code):	
Yes No If You Answered "Y Agency or Court: Address:	Contact Person: Phone (include area code):	
Yes No If You Answered "Y Agency or Court: Address:	Contact Person: Phone (include area code):	
Yes No If You Answered "Y Agency or Court: Address:	Contact Person: Phone (include area code):	
Yes No If You Answered "Y Agency or Court: Address:	Contact Person:	